

WOLFTRACKS

A NEWSLETTER FOR RED WOLF LAKESIDE LODGE HOMEOWNERS AND GUESTS

VOL 2 / 2012



Reserve Dollars At Work

Over the past couple years the resort has done many improvements, including the beachfront beautification project, new pool and patio furniture and resealing and painting lines in the parking area.

Our Guest laundry has also received a facelift. New tile flooring, new paint and two new washing machines have enhanced the atmosphere and quality of service.

New robes have arrived and the reviews have been extremely positive. The new luxurious, chocolate brown robes are soft and comfy. You will feel warm and cozy when wearing one down to the Jacuzzi.

Moving into 2013, all units will have new flat screen televisions installed. Due to the uniqueness of the units, specifications of the each unit will be taken into consideration when determining whether to modify the armoire or build-in a cabinet for the TV.

The work will take place during the slower months to ensure our Owners and Guests are not impacted.

Come Visit Us This Winter



Erin O'Brien
Resort Manager

The winter months are some of the most beautiful here at North Lake Tahoe. Northstar at Tahoe is a winter wonderland offering skiing and snowboarding. Lift tickets are available at our Front Desk at a discounted rate.

See some of the back country on an exciting snowmobile tour with Lake Tahoe Snowmobiles. They'll take you to some vista points with amazing lake views. You can also try one of the many ice skating venues. Northstar at Tahoe offers rentals with music and smores by the fire pit for just \$10, or take the tram

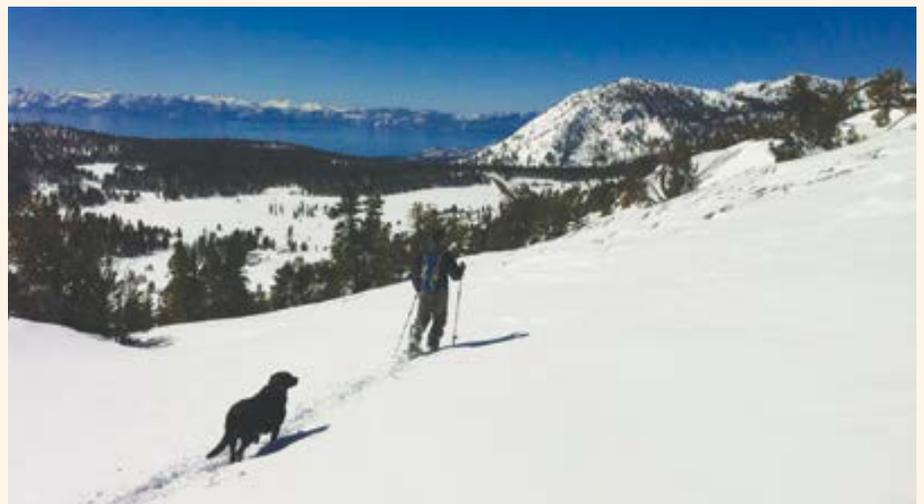
to Squaw Valley's High Camp ice skating rink with breathtaking views of the Valley and Lake Tahoe.

If winter sports don't interest you, relax by the fire while enjoying an in-room massage therapy treatment. Jolene, our in-house massage therapist, can also pamper you with hand and foot paraffin wax treatments, all at an incredible rate.



Night life is abundant at the local casino in Crystal Bay, just two miles from the resort. The Crystal Bay restaurant boasts delicious steak and lobster specials. You can also experience relaxed dining in the café, or enjoy a top-of-the-line sports bar.

(Continued on page 2)





Come Visit Us This Winter

(Continued from page 1)

In addition, there are many fine dining restaurants here in our local community such as Spindelshanks American Wine Bar and Soule Domain, which offers authentic American cuisine with an Asian flair.

Winter in North Lake Tahoe is all about fun, no matter your interests. We hope to see you and your family this winter season.

Erin O'Brien, Resort Manager



HOA FORECLOSURE WEEKS PRICED TO MOVE!!!

- Lowest prices ever offered!
- **Safe** and expedient in-house closing process (no surprises!)
- All ownership documentation provided
- 0% financing available
- Red Wolf owner referrals are welcome

Call Lisa Feinberg (Owner Services) for details 530-546-3952 (Ext. 107)

No "Relief" From Relief Companies!

As a Grand Pacific timeshare Owner, you may have received multiple offers from various "timeshare relief" companies. These companies offer to "relieve" you of your timeshare ownership, but beware – many of these companies are scams!

The most widespread scam is from companies who offer to buy, sell or rent your timeshare for an upfront fee. This fee can be called an "appraisal fee", a "title search fee", "marketing fee", "advertising fee" or "prepaid closing costs". **No matter what the fee is called, if anyone asks you to pay a fee upfront before they provide any services... JUST SAY NO!**

The latest "relief offer" comes from companies that (for a fee, of course...) promise legal assistance in deeding back your week to your Association. Keep in mind that your Association must approve the transfer. Associations that are willing to allow Owners to deed back generally have programs that you might qualify for that could save you money.

Other companies offer to "buy" your week (again, for a large fee that YOU pay THEM!), but what you sign is simply a power of attorney allowing them to sell or rent your week on your behalf. Title remains in your name and you are still responsible for your maintenance fees.

Remember, the old adage of "If it sounds too good to be true, it probably is" is still a good rule to follow!

Before you fall prey to one these companies, call Grand Pacific Resorts Owner Services first. We are committed to helping you make the most of your ownership, and can walk you through rental and exchange options that may help you retain your ownership. If you decide, due to a change in circumstances, that your ownership no longer fits your lifestyle, Grand Pacific also offers resale assistance and other alternative programs that you may qualify for.

For more information, call Owner Services at 888-477-6967.

Mary Dieckmann
Director of Owner Loyalty





Red Wolf Meeting Highlights

June 9, 2012

Board of Directors' Meeting

President Eric Siegel called the meeting to order at 1pm. Board members in attendance were Eric Siegel, Paul Seaman, Jay Anderson and Peter Grant. Bob Shipley was unable to attend. Representing Management was Erin O'Brien, Resort Manager.

The following actions took place:

- The Board approved the Minutes of the March 3, 2012 Board of Directors' meeting.
- An overview of Front Desk operations, Housekeeping, Maintenance, Activities, and Administration was presented.
- The Board approved discontinuing the auto renewal process for current RCI members to renew their subscription while continuing to offer a renewal option for lapsed RCI members via the Maintenance fee billing provided by Advanced Financial Corporation.
- The Board adopted the following policy: If an Owner is unable to book their first priority in high season, that Owner may

be provided: (a) an available off-season week; (b) a complimentary bonus certificate good for three days which can be used by the Owner or given by the Owner to another individual; and (c) a second 3-day discount rate certificate will be offered, at the current Owner Bonus Time rates that may be given to friends and family."

- The meeting adjourned at 2pm.

June 9, 2012

Annual Owners' Meeting

President Eric Siegel called the meeting to order at 2:30pm. Board members and management listed above were in attendance.

- The June 11, 2011 Annual Meeting Minutes were approved.
- Erin O'Brien, Resort Manager, introduced staff and provided a presentation regarding resort operations that included Front Desk, Housekeeping, Maintenance and Activities departments, resort improvements, upcoming projects, year-end fiscal performance including revenue and

expenses, Guest Satisfaction scores, social media, going "green" efforts and the Christel House charity. The Owner Appreciation Program, the American Resort Development Association (ARDA) 2011 & 2012 awards and expansion of the Management Company were explained. Services available through the ResorTime, Grand Pacific Exchange (GPX) and the Owner Rental Program were also outlined.

- The election results were announced: Peter Grant, Paul Seaman and Eric Siegel were re-elected to the Board of Directors for a two-year term.
- The following was discussed during the Open Forum: the wonderful resort staff, and the loss of parking due to the new bike lanes.
- The meeting adjourned at 3:25pm.

October 9, 2012

Board of Directors' Meeting

President Eric Siegel called the meeting to order at 9am. All Board members and Management were in attendance.

(Continued on page 6)



Kelly Garcia & Tylor

Employee of the Quarter

Congratulations to Kelly Garcia, our Employee of the Quarter. She has been with us for nine years and typically is the first face you see when you walk into the resort.

Kelly processes your reservation requests as well as leads the Activities Department. If you haven't had her famous Sangria, you're missing out.

Whether taking care of you at check-in or ensuring your kids are having fun at a pottery class, Kelly always leads the team by wearing her "I can do anything" Team GPR hat.

Lake Tahoe Calendar of Events

November 16, 2012

Northstar Opening Day – Northstar California is scheduled to open for the 2012.2013 winter skiing and riding season (weather and conditions permitting).

www.northstarattahoe.com

December 6, 2012

Northstar Noel Night – Enjoy s'mores by the fire, free ice skating, hot cocoa, shopping specials, holiday carolers, photos with Santa and more. A Northstar Resort Holiday tradition, 5-8pm in the Village at Northstar.

www.northstarattahoe.com

December 21-25, 2012

Holiday Celebrations At Alpine Meadows – Holiday music, Santa on the slopes, and much, much more.

www.skialpine.com/lake-tahoe-events

Dec 31, 2012

Northstar New Year's Eve Fire & Ice Celebration – Celebrate New Years with your family and friends in the Northstar Village. Enjoy live music,

ice skating, roasting s'mores by the fire and an amazing fireworks show at 9pm. 530-562-1330

January 13-18, 2013

US Revolution Tour at Northstar – The Tour brings together ski and snowboard athletes across the country to identify the top juniors in halfpipe, slopestyle, and cross events. The U.S. Revolution Tour is also used to qualify athletes for World Juniors, U.S. Open, U.S. World Cup, USASA Nationals and Project Gold camps.

www.northstarattahoe.com



Ownership Tip #32: Planning for the Holidays

What is the best tip to make the most out of your 2012 Holiday plans and get the destination you want? The most important step is PLANNING! Plan as far in advance as you can.

If a vacation this Thanksgiving, Christmas, or New Years is part of your Holiday festivities, now is the time to start making your reservations. Due to a high demand for rooms during the winter Holiday Season, rooms book up quickly, but it's not too late!

Contact Owner Services today if you need assistance in planning your Holiday vacation.

Contact Us:

Owner Services 888-477-6967

Email: ownerservices@gpresorts.com

Hours: Mon-Sat 9am-6pm PST

Follow Us:



Enjoy quick and **EZ**Access to your personal HOA account information online at www.advancedfinco.com

Just click the Submit button under EZ Access and then complete your three personal account verification fields and you're in! That's it! You'll have access to your Homeowners Association account information, payment history and any payment due amounts. You can even print out a copy for your records.

In addition, you'll be able to schedule a credit card or check payment FREE of any convenience fees with a few simple clicks.

ADVANCED
FINANCIAL COMPANY

800-234-6222 www.advancedfinco.com

EZAccess
For Account Info and Payment

submit

EZPay *Fast, Easy and Secure*

Account Number:

Payment Amount: \$

Payment Date:

Payment Type: Loan Maintenance Fee

submit



ResorTime.com
Luxury Escapes, Bonus Time Rates

Your Official Bonus Time Network®

It's a Family Deal!



Introducing ResorTime.com's Family Bundle Plan for only \$19.95

Attention ResorTime.com Owner Premier Members – your family members can now save up to 45% off their vacations with the Family Bundle Plan. Through this plan your family can book their own travel accommodations at Owner Rates extending to 120 destinations across the US, Mexico, Canada and even Europe!

Sample Owner Premier Savings for Travel between Oct- Dec 2012:

HIGH DEMAND LOCATIONS	OWNER PREMIER RATE	GENERAL PUBIC RATE	SAVINGS
Hawaiian Islands	\$143	\$459	\$316
Las Vegas, NV	\$99	\$279	\$180
San Diego, CA	\$105	\$359	\$254
New York, NY	\$253	\$480	\$227
Orlando, FL	\$99	\$219	\$120
Tahoe, CA	\$58	\$189	\$137
Williamsburg, VA	\$69	\$209	\$140

Add Your Family Members:

Tell your family they can visit www.resorttime.com/familybundlesignup to create their Owner Premier Profile and start saving!

Special Offer: When your family members join the Family Bundle plan by December 10th, use Promo Discount Code: **FAMILYOWNERS** to save \$10. Retail \$29.95.

View full Family Bundle details at www.resorttime.com/familybundle

Not a ResorTime.com Owner Premier Member Yet?

Sign up today at www.resorttime.com/owner and upgrade your membership to Premier for FREE using Promo Discount Code: **OWNER** Save \$29.95!



GRAND PACIFIC RESORTS
Time Away...Time Together...

Owner Rental Program Can't Make It This Year? Take the Rental option!

The Grand Pacific Resorts Owner Rental program:

- Has 15 years of successful rentals.
- Does all the work for you! If rented, payment issued two weeks after the check-out date.
- Works through multiple rental channels in order to bring the best rates and the highest occupancy possible.
- Is no risk - in the event your week does not rent, be sure to "opt-in" to automatically bank your week with **Grand Pacific Exchange (GPX)**, GPR's internal exchange program, to rescue your week for future use.

To get started, please fill out the Annual Vacation Rental form online at www.grandpacificresorts.com/rent

The agreement will provide all of the terms, so please read the agreement carefully before you submit it so you'll be sure to understand how it works.

For rental questions and concerns, email OwnerRental@gpresorts.com or call 800-831-3027.



Internal Exchange With No Membership Fees

Grand Pacific Resorts internal exchange program, GPX, offers their owners exclusive internal exchange options without the annual membership fees.

Search and Deposit Your Week at No Cost: search available exchange inventory before you deposit your week and/or deposit your week for free. View available exchange weeks at www.gpxvacations.com/exchange.

Enjoy Low Cost Exchange Fees: \$99- \$169.

Your ownership automatically gives you access to the GPX Internal Exchange Program. Make sure you register your ownership to ensure you receive special exchange offers.

3 EASY STEPS To Register Your Ownership TODAY!

1. Visit www.gpxvacations.com/login.html
2. Complete your Free Registration
3. Receive your user name and password and start searching!

Now accepting 2013 deposits!

For Assistance, call 877-254-4866
Mon-Fri: 8am-6pm/Sat: 8am-4pm.

Red Wolf Meeting Highlights

(Continued from page 3)

The following actions took place:

- The Board approved the minutes from the June 9, 2012 Board of Director's Meeting.
- The Board received an overview of the general liability (property/casualty), Umbrella (excess liability), Directors and Officers, Fidelity, Employment Practices Liability and Workers' Compensation policy renewals.
- An overview of resort Operations, including Front Desk, Housekeeping, Maintenance, Activities, Landscaping, and fiscal performance was presented.
- The Board approved the 2013 Operating Budget.
- The Board approved the reserve expenditure for new flat screen televisions, armoires and unit upgrades in the amount of \$75,000.



Confirmation of Meeting Dates

Thursday, December 6, 2012

9am, Red Wolf Lakeside Lodge

Tuesday, March 19, 2013

9am, Red Wolf Lakeside Lodge

Saturday, June 8, 2013

1pm, Red Wolf Lakeside Lodge

Saturday, June 8, 2013

2:30pm, Annual Meeting, NTCCC

Tuesday, October 8, 2013

9am, Red Wolf Lakeside Lodge

Note: If you wish to have a copy of the Minutes for your records, please send your request along with a (\$.63) stamped self-addressed envelope to Grand Pacific Resort Services, L.P., 5900 Pasteur Court, Suite 200, Carlsbad, CA 92008, Attn: Lois Sklar. Owners are welcome to attend any regular Board meeting. Board meeting agendas are posted at the resort four days prior to the meeting. If you would like a copy of the final agenda for any Board meeting mailed to you, please contact your Resort Manager prior to the meeting. Since meeting times and location are subject to change, please contact your Resort Manager in advance to reconfirm the exact time and location.

Red Wolf Lakeside Lodge
7630 North Lake Blvd.
Tahoe Vista, CA 96148
530-546-6262 ext. 0
www.RedWolfLakesideLodge.com

Lisa Feinberg
Resort Sales/Owner Services
888-733-9653 (ext. 107)

Owner Services
5900 Pasteur Ct., Ste. 200
Carlsbad, CA 92008
888-477-6967
*International Owners 760-827-4100

**Grand Pacific
Resort Management**
5900 Pasteur Ct., Ste. 200
Carlsbad, CA 92008
760-431-8500
www.gprmtg.com

**Assessment, Billing
& Collection**
800-234-6222
www.advancedfinco.com

ResorTime.com
Your Bonus Time
Network Reservation Center
877-879-6805
ResorTime.com/GPR

RETURN SERVICE REQUESTED

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
Reno, NV
Permit No. 379

Grand Pacific Resort Services, L.P.
5900 Pasteur Court, Ste. 200
Carlsbad, CA 92008



Board of Directors NOMINATION



The Annual Meeting of the Red Wolf Lakeside Lodge will take place on June 8, 2013. There are two (2) Board of Director seats open this year. Below is the information your Board of Directors needs to place your name in nomination for the Board Member Election. Please include your background information and the reason you wish to serve on the Board of Directors. The space available on the meeting notice is limited, so **DO NOT SEND A RESUME**. Please try to limit your input to the space provided on this form. If you need more space, you may attach an additional page to this form.

*In order to ensure your name is placed in nomination and appears on the proxy for consideration by your fellow members, this nomination form must be postmarked **NO LATER THAN MARCH 20, 2013** (Certified, return receipt requested)*

Name: _____ Home Phone: () _____

Address: _____ City: _____ State: _____ Zip: _____

Education: _____

Qualifying Experience: _____

Objectives: _____

Please fill out and fold this form as indicated, affix postage and postmarked by March 20, 2013.

FOLD HERE

FOLD HERE

PLACE
POSTAGE
HERE

Vice President of Resort Operations
PO Box 4403
Carlsbad, California 92018-9986